

Onam - Festive Consumer Scheme 2026-27

General Terms & Conditions

- The Scheme is only valid during the Scheme Period.
- The Scheme will not be applicable on bulk purchases of the Qualifying Products.
- Purchases of the Qualifying Products made on third-party e-commerce platforms (Amazon, Flipkart, Moglix, Mccoy Mart, etc.) are excluded under the Scheme.
- The Scheme cannot be combined with any other promotional offers of the Company.
- The Amazon Gift Voucher can only be redeemed using the Eligible Customer's registered mobile number and address mentioned on the invoice for the purchased Qualifying Product. The last date of redemption of the Amazon Gift Voucher under this Scheme is 30th September 2026 and any requests received after this date will not be accepted under any circumstances.
- The Company shall not be liable to an Eligible Customer in the following events:
 - The Company shall not be liable in the event an Eligible Customer is unable to redeem the Amazon Gift Voucher arising due to the failure of the Retail Outlet(s) to provide the QR code required for registration under the Scheme to the Eligible Customer.
 - The Company shall not be liable for any losses or damages incurred by an Eligible Customer arising out of or in connection with the use or redemption of the Amazon Gift Vouchers. The Eligible Customer agrees that the use and redemption of such vouchers is subject to the terms and conditions prescribed by Amazon and any associated losses or damages shall be borne solely by the Eligible Customer.
 - The Company shall not be liable for any delay in delivery of Amazon Gift Vouchers for any reason. Neither the Company nor the Authorised Outlet(s) from whom the Qualifying Product has been purchased shall be responsible for any cost, expense, theft or other liability whatsoever in relation to, arising from, or connected with the dissemination of Amazon Gift Vouchers.
- No cash or alternative shall be given to an Eligible Customers in lieu of the Amazon Gift voucher.
- Models/images of the Qualifying Products used in advertisements are for representation only. Actual Qualifying Products may differ with such models/images.
- Employees of the Security Solutions Division of the Company are not eligible to avail this Scheme.

- The Company reserves the right to modify, cancel, extend, or withdraw the Scheme without any prior notice before and during the Scheme Period. Any updates related to the Scheme will be published at:
<https://static.godrejenterprises.com/SecuritySolutionsOnamoffer2026.pdf>
- By participating in the Scheme, an Eligible Customer consents to share his/ her personal information with the Authorised Outlet(s) and the Company.
- An Eligible Customer can contact the Company at its customer care number: 1800 209 9955 or on email id: secare@godrej.com for any queries related to the Scheme.
- The Scheme is governed by the laws of India. Any disputes shall be subject to the jurisdiction of courts in Mumbai, Maharashtra.
- If a Qualifying Product purchased under the Scheme cannot be repaired or replaced by the Company, it may be returned in accordance with the return policy of the Qualifying Product. If the Eligible Customer opts for the refund of the Qualifying Product, the Company shall deduct applicable costs, including logistics costs incurred by the Company and an amount equivalent to the Amazon Gift Voucher issued to the Eligible Customer. The balance amounts shall be refunded by the respective Authorised Outlet(s) or Company's official D2C website to the Eligible Customer in the same account or payment mode used by the Eligible Customer to make payment to the Authorised Outlet(s) or Company or in the account details provided by the Eligible Customer to the Authorised Outlet(s) or the Company.
- Any Qualifying Product purchased under the Scheme by an Eligible Customer shall be eligible for replacement, free of cost (FOC) that are found defective within thirty (30) days from the date of its invoice. Such replacement shall be subject to verification and approval by the Company.
- The Company shall not be liable for any loss or damage, cost or expenses whatsoever including but not limited to any claims, direct, indirect, consequential, incidental, special, exemplary losses or damages, including lost revenues and lost profits that may be suffered, or for any personal injury that may be suffered by an Eligible Customer, arising out of this Scheme or associated benefits herein.
- The decision of the Company with respect to interpretation of the terms and conditions of this Scheme, is final and binding.
- An Eligible Customer shall be required to bear all taxes in connection with the purchase of the Qualifying Products, in accordance with prevailing tax laws. This Scheme shall not be applicable in places wherever the Scheme is in violation of applicable laws and regulations, during the Scheme Period.
- The Eligible Customers shall be bound by the terms and conditions of this Scheme. The Eligible Customers need to go through the terms & conditions, accessible on <https://static.godrejenterprises.com/SecuritySolutionsOnamoffer2026.pdf> to get more information about the Scheme.

1. Personal Data Protection

- Any personal information of an Eligible Customer collected by the Company or shared with the Company during the Scheme Period will be processed and used strictly in accordance with the Company's Privacy Policy available at: <https://www.godrejenterprises.com/legal/privacy-policy>.
- By participating in the Scheme, the Eligible Customer acknowledges and agrees to these terms and conditions and expressly consents to the collection, processing, storage, and use of his/her personal information by the Company for the purposes of verification, issuance of benefits, warranty registration and related customer support activities, in accordance with the Company's Privacy Policy.